

# Let's extend MSP together

## What do you need?

1. A scanned copy or a digital photo of your study permit
2. A computer, preferred, or a cellphone

## Where should you start?

1. Apply online at [\*\*my.gov.bc.ca/msp/deam/home\*\*](https://my.gov.bc.ca/msp/deam/home)




THE UNIVERSITY OF BRITISH COLUMBIA

**Global Engagement Office**

Okanagan Campus

# BC MSP Extension

 **BRITISH COLUMBIA** Medical Services Plan - Account Management

## Manage your Medical

If you are an Account Holder with an active Medical Services Plan, you can manage your account information. If you (and your spouse, if applicable) do not have a Medical Services Plan, visit [Health Care](#).

### Manage Your

Update personal information for yourself, you or your spouse, including:

- Legal name
- Birthdate
- Gender designation

Update or renew immigration status in Canada, including:

- Canadian citizenship
- Permanent Resident status
- New or updated temporary immigration permits

Add a new spouse or remove a spouse on your account

### Information collection notice

**Keep your personal information secure – especially when using a shared device like a computer at a library, school or café.** To delete any information that was entered, either complete the request and submit it or, if you don't finish, close the web browser.

**Need to take a break and come back later?** The data you enter on this form is saved locally to the computer or device you are using until you close the web browser or submit your request.

Personal information is collected under the authority of the *Medicare Protection Act* and section 26 (a), (c) and (e) of the *Freedom of Information and Protection of Privacy Act* for the purposes of administration of the Medical Services Plan. If you have any questions about the collection and use of your personal information, please contact [Health Insurance BC](#).

☒ I have read and understand this information

Continue

### Change Only

address change in B.C." You will be

leaving B.C. permanently, click "Report the "Permanent Move Outside British the individuals who have moved out of

← Check the box and click continue

# BC MSP Extension



## Manage your Medical Services Plan Account

If you are an Account Holder with an active Medical Services Plan account, use this service to update or correct your account information.

If you (and your spouse, if applicable) do not have an active Medical Services Plan account, [Apply for Health Care](#).



If you are covered on an MSP Group Plan, in which your MSP coverage is managed by your employer, union, or pension plan, please contact your MSP Group Plan Administrator to request account changes.

### Manage Your Account

Update personal information for yourself, your spouse, or children, including:

- Legal name
- Birthdate
- Gender designation

Update or renew immigration status in Canada for yourself, your spouse, or children, including:

- Canadian citizenship
- Permanent Resident status
- New or updated temporary immigration permits

Add a new spouse or remove a spouse on your account

Add children or remove children on your account

Manage Account

### Address Change Only

To report a move within B.C. click "Report an address change in B.C." You will be redirected to Address Change B.C.

If you (or a spouse/child on your account) move outside B.C. You will be redirected to the "Report a move outside B.C." form to cancel MSP coverage in your current province.


Report an address change in B.C. [↗](#)

Report a move outside B.C. [↗](#)

← Select "Manage Account" to update your and your family member status in Canada and request the extension of your BC MSP

# Personal Info - Part 1



 **BRITISH COLUMBIA** Medical Services Plan - Account Management

Personal Info

Spouse Info

Child Info

Contact Info

Review

Authorize

## Medical Services Plan Account Holder

### Account Holder Identification

Please provide the Account Holder's personal information for verification purposes.

First name

Middle name (optional)

Last name

Personal Health Number (PHN)

Birthdate

September

17

1981

# Personal Info – Part 2



As the Account Holder, are you requesting an update to your personal information or renewing your status in Canada?

☐ No

☒ Yes

What updates are you requesting for the Account Holder?

For each update or correction selected, provide the supporting documents.

☒ Update/renew status in Canada

## Account Holder's status in Canada

Immigration status in Canada

Temporary Permit Holder or Diplomat

☐ Work Permit / CUAET

☒ Study Permit

☐ Religious Worker

☐ Diplomat

## Documents to support status in Canada

Provide one of the required documents to support your immigration status in Canada.

Document Type

Study Permit

# Personal Info - Part 3



## Study Permit



Select a file

Click add, or drag and drop a file into this box



Remove



Add

Tip

[Study Permit samples](#)

Scan the document, or take a photo of it.

Make sure that it's:


- The entire document, from corner to corner
- Rotated correctly (not upside down or sideways)
- In focus and easy to read
- A JPG, PNG, GIF, BMP or PDF file

← You can upload more than one document [if applicable]

- ☐ Update name - due to marriage or divorce
- ☐ Update name - due to name change
- ☐ Update gender designation - due to change
- ☐ Correct name - due to error
- ☐ Correct birthdate - due to error
- ☐ Correct gender designation - due to error

Continue

# Spouse Info - Part 1


**Medical Services Plan - Account Management**

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## Manage spouse information on your account

A spouse is a resident of B.C. who is married to or is living and cohabiting in a marriage-like relationship with the Account Holder.

Use this section to add or remove a spouse from your Medical Services Plan account. If you already have a spouse on your account, use "Update Spouse" to update your current spouse's personal information or status in Canada.

Add Spouse

Remove Spouse

Update Spouse

Skip

# Spouse Info – Part 2



Add Spouse

Remove Spouse

Update Spouse

## Update Spouse's Information

Please provide personal information of the spouse currently on your Medical Services Plan account. If you are requesting an update or correction to the spouse's legal name (including a name change as a result of marriage, separation or divorce), birthdate or gender, please provide the new information here.



First name

John

Middle name (optional)

Last name

Doe

Personal Health Number (PHN)

Birthdate

March



8

1975



# Spouse Info – Part 3



## What updates are you requesting for your Spouse?

For each update or correction selected, provide the supporting documents.

☒ Update/renew status in Canada

### Spouse's status in Canada

Immigration status in Canada

Temporary Permit Holder or Diplomat

☒ Work Permit / CUAET

☐ Study Permit

☐ Religious Worker

☐ Diplomat

☐ Visitor Permit

### Documents to support status in Canada

Provide one of the required documents to support your spouse's immigration status in Canada.


Document Type

Work Permit / CUAET



# Spouse Info - Part 4



Work Permit / CUAET



Select a file  
Click add, or drag and drop a file into this box



RemoveAdd

Tip

[Work Permit / CUAET samples](#)  
Scan the document, or take a photo of it.  
Make sure that it's:

- The entire document, from corner to corner
- Rotated correctly (not upside down or sideways)
- In focus and easy to read
- A JPG, PNG, GIF, BMP or PDF file

☐ Update name - due to marriage or divorce

☐ Update name - due to name change

☐ Update gender designation - due to change

☐ Correct name - due to error

☐ Correct birthdate - due to error

☐ Correct gender designation - due to error

Add Spouse

Remove Spouse


Update Spouse

Continue

← You can upload more than one document [if applicable]

# Child Info – Part 1



 **BRITISH COLUMBIA** Medical Services Plan - Account Management

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## Manage child information on your account

A child is a resident of B.C. who:

- is a child of a beneficiary or a person who stands in place of a parent;
- is a minor;
- does not have a spouse;
- and is supported by the beneficiary.

Use this section to add a child to your account, remove a child from your account, or update the legal name, birthdate and / or gender of a child currently on your Medical Services Plan account.

Add Child

Remove Child


Update Child

Skip

# Child Info – Part 2



## Update Child #1

Please provide personal information of the child currently on your account. If you are requesting an update or correction to the child's name, birthdate or gender, please provide the new information here. 

First name


Enola

Middle name (optional)

Last name

Doe

Personal Health Number (PHN)



Birthdate

June

21

2010

# Child Info – Part 3



## What updates are you requesting for this Child?

For each update or correction selected, provide the supporting documents.



Update/renew status in Canada

### Child's status in Canada

Immigration status in Canada

Temporary Permit Holder or Diplomat

☐ Work Permit / CUAET

☒ Study Permit

☐ Religious Worker

☐ Diplomat

☐ Visitor Permit

### Documents to support status in Canada

Provide one of the required documents to support the child's immigration status in Canada.


Document Type

Study Permit

# Child Info - Part 4





### Study Permit



#### Select a file

Click add, or drag and drop a file into this box



Remove

Add

**Tip**  
[Study Permit samples](#)  
Scan the document, or take a photo of it.  
Make sure that it's:

- The entire document, from corner to corner
- Rotated correctly (not upside down or sideways)
- In focus and easy to read
- A JPG, PNG, GIF, BMP or PDF file

☐ Update name - due to name change

☐ Update gender designation - due to change

☐ Correct name - due to error

☐ Correct birthdate - due to error

☐ Correct gender designation - due to error

After you have entered information for a child, click "Add child", "Remove child" or "Update child" again to enter information for another child. When you are finished, click "Continue".

Add Child

Remove Child

Update Child

Continue

← You can upload more than one document [if applicable]

# Contact Info



## Contact Information

Please provide the Account Holder's information. If you are requesting an update or correction to the address, please provide the new address here.

### Residential Address

Enter your residential address - that's the address you currently reside at in B.C.

Full street address, rural route, PO box or general delivery

103 - 25 Lake Street



City

Vancouver

Province or state

British Columbia

Jurisdiction

Canada

Postal Code or Zip Code

V5R 3R5



This is my mailing address.

### Phone

Phone Number (optional)

+1 (604) 555-5555

### Mailing Address

Enter your mailing address - if it's different

My mailing address is different.

← Check the box as your MSP card and monthly invoices will be mailed to this address

#### Tip

Please provide a phone number so you may be contacted in case of any issues with your application.

Continue

# Review



## Review your request

Print

### Account Holder Information

Edit

Name	Jane Doe
Birthdate	September 17, 1981
Personal Health Number	[REDACTED]
Status in Canada	Temporary permit holder or diplomat > Study Permit
Update/renew status in Canada	Requested
Documents	1 File

### Update Spouse Information

Edit

Name	John Doe
Birthdate	March 8, 1975
Personal Health Number	[REDACTED]
Status in Canada	Temporary permit holder or diplomat > Work Permit / CUAET
Update/renew status in Canada	Requested
Documents	1 File

### Update Child Information #1

Edit

Name	Enola Doe
Birthdate	June 21, 2010
Personal Health Number	[REDACTED]
Status in Canada	Temporary permit holder or diplomat > Study Permit
Update/renew status in Canada	Requested
Documents	1 File

### Contact Information

Edit

<u>Residential Address</u>	
Street Address	103 - 25 Lake Street
City	Vancouver
Province	British Columbia
Postal Code	V5R 3R5
Jurisdiction	Canada
<u>Phone</u>	+1 (604) 555-5555

Carefully review  
your information

Continue



# Authorize



## Authorize and submit your request

I have received information about Medical Services Plan and agree to abide by its terms and conditions. I understand the information I have given is collected under the authority of the *Medicare Protection Act* and may be used to assess eligibility for other Ministry of Health programs, and that practitioners who provide service(s) under Medical Services Plan are required under the *Medicare Protection Act* to release information relative to those services to Medical Services Plan to support claims for benefits.

I declare that all information provided is true and I understand that the Ministry of Health and/or Health Insurance BC may verify this information with immigration authorities, law enforcement authorities and other public authorities, agencies and persons, as appropriate.

I agree to keep my address up to date with Health Insurance BC, notifying them of any changes within 10 days of moving. I declare that all persons listed are residents of British Columbia. Resident means a person who is a citizen of Canada or is lawfully admitted to Canada for permanent residence, who makes his or her home in British Columbia, and is physically present in British Columbia for at least six months in a calendar year, or a shorter prescribed period, and includes a person who is deemed under the regulations to be a resident, but does not include a tourist or visitor to British Columbia.

Jane Doe, do you agree?



Yes, I agree



Play Audio

Try another image

Enter the text you either see in the box or you hear in the audio

← Check the box before submitting the request

Submit