ACADEMIC EXPECTATIONS, RESOURCES, & SUPPORTS FOR YOUR STUDENT

UNIVERSITY OF BRITISH COLUMBIA, OKANAGAN CAMPUS 2019
WELCOME & INTRODUCTIONS

Kim Buschert: Library, Student Learning Hub (The Hub)
Derek Como: Advising & Involvement Centre (AIC)
Earllene Roberts: Disability Resource Centre (DRC)
Resources & Supports – There’s Lots!

- Aboriginal Programs & Services
- Academic Advising
- Back to Basics
- Disability Resource Centre
- Health & Wellness Centre
- International Programs & Services
- Inclusive Technology Lab
- Learning Strategists
- Library Services

- Math & Science Tutoring
- Peer Mentors
- Professors
- Program Advisors
- Supplemental Learning
- LearnSmart
- Student Services & Financial Support
- Teaching Assistants
- UBC 101: Online Orientation
- Writing & Language Tutoring
Expectations & Challenges

It is expected that your students will:

- Use the Academic Calendar (to learn important policies, dates/deadlines, and degree/program requirements)
  - http://www.calendar.ubc.ca/okanagan/index.cfm

- Familiarize themselves with resources and supports (learning supports, academic supports, wellness supports, etc.)

- Take responsibility for their learning (be curious, stay motivated, be problem solvers, ask for help if needed)
Expectations & Challenges

Challenges your students may encounter:

- Learning in a fast paced environment
- Staying organized and managing their time
- Balancing personal and academic commitments
- Participating in large classes
- Adjusting their study strategies to learn at university
- Asking for help and/or locating supports and resources
Characteristics of Successful Students:

To be successful, your student should:

- Go to their classes
- Stay organized and manage their time
- Be accountable for and monitor their learning
- Apply their learning (don’t just memorize, learn)
- Collaborate with their peers (shared learning)
- Use the academic and personal support resources available
The Student Learning Hub

Opening mid-September, the Hub will be students’ one-stop-shop for all their learning needs!

Location: LIB 237
Hours of Operation: Monday-Friday, 9am – 5pm
Contact: learning.hub@ubc.ca
Website: students.ok.ubc.ca/learning-hub

Key Features:
• All supports, services, and programs are **FREE**!
• Services are available by drop-ins and/or appointments (visit the website for service schedules and appointment booking details)
• Find the Hub through the west (side) entrance (not the main library entrance)
The Student Learning Hub

Supports, Services & Programs in the Hub:

• Math & Science Tutoring
• French & Spanish Tutoring
• Writing Support (one-on-one meetings with Writing Consultants)
• Study Skills Support (one-on-one meetings with Learning Strategists)
• Supplemental Learning
• LearnSmart
• Academic Integrity Matters (AIM program)
• Learning events and workshops (Back-to-Basics, Exam Jam, Fresh Start, Stop Procrastination Stations, etc.)

Questions? Email learning.hub@ubc.ca
The Student Learning Hub

Supplemental Learning = SL

SL = course specific support for your students

- Co-curricular academic support that focuses on high risk courses (i.e.: chemistry, physics, applied science, math, biology, psychology, etc.)
- Available (for free) to all students registered in high risk courses
- Facilitated by trained SL Leaders (peers) who have successfully completed the course
- SL leaders re-attend lectures and offer weekly sessions to help students integrate what to learn with how to learn

Questions? Email learning.hub@ubc.ca
The Student Learning Hub

September Events & Workshops:

Back to Basics:
Start strong! Join one, two, three, or all of the Back to Basics sessions to review important high school math and science concepts that are required for first year courses.

Sessions are:
• Available by drop-in (no registration required)
• Led by the math and science tutors

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<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
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<tbody>
<tr>
<td>Tuesday, Sept.10</td>
<td>6:00pm-8:00pm</td>
<td>UNC 200</td>
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<td>Thursday, Sept.12</td>
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<td>Monday, Sept.16</td>
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<tr>
<td>Wednesday, Sept.18</td>
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Innovative and technology-rich learning spaces
Individual student study and collaborative group work
Inspire creativity and curiosity
Specialized staff and librarians teach students university-level research skills applicable to all subject areas

The Library
7am-10pm Mon-Fri
10am-10pm Weekends

The Commons
6am – 1am Daily
Library Services: library.ok.ubc.ca

- Borrow books and technology, access course readings
- Help with research skills & citing sources
- Assistive software & ergonomic spaces in the Inclusive Technology Lab
- Study space and research help downtown at the Innovation Library
Peer Mentor Program

- New students are invited to request a Peer Mentor
- Peer Mentors are successful senior students in their same faculty
- Peer Mentors volunteer to be a helpful resource and friendly face during the first semester for the incoming class
- Peer Mentors emailed their mentees in August and will meet in person at Create Orientation
- Peer Mentors support students with non-academic issues, create and invite mentees to events, and refer students to the right resource depending on mentees’ needs

It’s not too late for your student to sign up for a Peer Mentor:
Email getinvolved.ubco@ubc.ca
Disability Resource Centre

University Centre Room 214

Earlene Roberts, Manager

Email:  drc.questions@ubc.ca
Phone:  250-807-8053
Web:    https://students.ok.ubc.ca/academic-success/disability-resources/
Disability Resource Centre

• 700 Students Affiliated ~ 7%
• 6,000 invigilated exams in 2018/2019
• 3 Accessibility Advisors
• 1.5 Exam Coordinators
• 66 Exam Invigilators
Disability Resource Centre

Who Do We See at the DRC?

Students who have:
1. Permanent Disability - Learning, Physical, Sensory
2. Chronic Illness - Mental health, mental illness, physical
3. Injury - Head injury

What Do We Do at the DRC?

Accommodations:
1. Exam – Extended Time, Distraction reduced environment
2. Classroom/Instruction – Note takers, Specialized seating
3. Procedural – Priority placement on-campus housing, Disability parking pass
DRC Registration Process

1. Fill out Disability Information Package (on our website).

2. Bring or send all forms (including medical documentation) to the DRC.

3. An Accessibility Advisor will contact you to meet and discuss your request for academic accommodations.
Disability Resource Centre
Accessibility Advisor Availability

OFFICE HOURS:
Monday – Friday
8:30 am – 4:30 pm

DROP-IN HOURS:
Monday – Thursday
9:00- 12:00 &
1:00 – 3:00

Friday
9:00 – 12:00
Advising & Involvement Centre

**Location:** University Centre (UNC), Room 207  
**Email:** [advising.involvement@ubc.ca](mailto:advising.involvement@ubc.ca)

**Services Offered in the AIC:**
- Academic Advising
- Career Services
- Go Global
Academic Advising

- Program Requirements
- Majors/Minors
- Determining best use of electives
- Essential tools for degree planning
- Dealing with disappointing grades
- Academic Success – coaching on study skills, exam strategies, etc.
- Impacts of withdrawals or failed courses
- Explaining UBCO policies and procedures
- Connecting students with campus partners who can further assist them
How YOU can Support Your Student:

• Remind them they are rock stars (or else they wouldn’t be here)

• Show interest in their assignments/projects (if they can explain it to you, they will learn it better)

• Remind them to manage their time and stay organized

• Encourage them to get involved on campus, volunteer, join clubs, etc.

• Ask them to describe some of their challenges

• Remind them that we have resources…and LOTS of them!
QUESTIONS?

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