UBC Emergency First Responders

RECRUITING: September and possibly January via the Job Board
DEPARTMENT: Residence Life
SUPERVISOR: Dan Smith
CONTACT: UBCFRT@ubc.ca or message us at facebook.com/UBCEFRT
NUMBER OF POSITIONS: Up to 70

RESIDENCE LIFE OFFICE:
The Residence Life office aims to provide a safe and secure living/learning environment where residents have access to educational opportunities and related co-curricular programmes that promote personal growth and academic success.

PURPOSE:
All UBCFRT responders are student volunteers who work for the Residence Life department and are responsible for providing emergency first response and care to the campus community and related tasks and activities.

Commitment: Oct 2016-April 2017 – 12 hours/shift; 1-2 shifts/week (pending availability)

Position Description
First Responders will:
✓ Follow the requirements in the UBCEFRT Responder Agreement: First Responder Protocol
✓ Complete the UBCEFRT training programme, as laid out by the UBCEFRT supervisor
✓ Provide care to campus community members (students, staff, faculty, guests, etc.) up to one’s knowledge and ability without endangering self, patient, or bystanders
✓ Assist the efforts of Kelowna Emergency Medical Services while they are on campus
✓ Perform and be on time for all shifts (including nights and weekends), as scheduled by the UBCEFRT supervisor
✓ Practice strict confidentiality standards for all interactions while on or off shift regarding any information concerning patients and campus members
✓ Meet regularly with UBCEFRT supervisor, Residence Life staff, and other campus partners and stakeholders, as needed
✓ Interact professionally with all campus partners (e.g., Campus Security, Health & Wellness, Campus Rec, Get Involved, Public Affairs, UBCSUO, student groups, etc.)
✓ Work with on-campus partners such as Security, Campus Rec, Health and Wellness, the Library and others to raise awareness of and develop outreach campaigns
✓ Check in with students at the request of UBCEFRT supervisor and/or Health and Wellness both in person and via phone call
✓ Adhere to UBC, Residence Life, and UBCEFRT policies and guidelines
✓ Maintain and care for equipment, maintain supplies, and process and file paperwork for patients
✓ Perform related administrative duties
ORGANIZATIONAL STATUS:
All UBCEFRT responders report directly to the UBCEFRT Manager. UBCEFRT responders work in collaboration with both student and professional members of the university community, intramural coordinators, housekeeping/maintenance staff and Student Housing and Hospitality Services office staff.

Training
- All UBCEFRT Responders will operate at a minimum of Red Cross Standard First Aid
- In addition, the team standard of care may include:
  o Red Cross Emergency First Responder (EFR) training
  o The use of an Automated External Defibrillator (AED)
  o The use of a SPO2 monitor

Qualifications
- Be enrolled at UBC’s Okanagan campus as a student
- Maintain a minimum 65% academic average
- Have a respect for and enthusiasm to serve a diverse population
- Maintain a commitment to confidentiality for all patients and stakeholders
- Be friendly and professional
- Have excellent written and verbal communication skills
- Maintain creative, critical thinking and problem solving techniques
- Act as a role model and leader in the campus community
- Be able to work both independently and within a team
- Have a knowledge of campus resources and buildings
- Be autonomous and self-motivated
- Provide a Criminal Record Report to document that no relevant criminal record exists
- Prior emergency medical response training or experience an asset, but not required

Benefits
- Be trained in and have practical application of advanced first response practical skills
- Creating lasting impact in the campus community through providing care to campus members
- Develop communication, interpersonal, professionalism, and team interaction skills and experience
- Develop leadership skills and build confidence as a student leader
- Engage with other student volunteers who are also interested in promoting health and wellness
• Receive ongoing support and guidance from professional UBC staff, including QPR, Sexual Assault Prevention and Response, Inclusive Language, etc.
• Potential opportunities to attend conferences centred around Emergency Medical Response
• Gain job-related skills and experience needed for academic programmes

You will enhance your skills in...

Decision Making—As a First Responder, students will be required to make decisions regarding the care and wellbeing of patients by evaluating the situation and relying on their training; these decisions may need to be made quickly and efficiently during emergency situations.

Problem Solving—As a First Responder, students will have to support their first aid training by thinking critically and being resourceful to respond to situations in a manner that best cares for their patient; students may have to respond a wide variety of situations (i.e. emergencies, mental health conversation, substance use, etc.) that may require creative, unique outcomes.

Communication—As a First Responder, students must be able to communicate effectively and professionally with a variety of different individuals (i.e. paramedics, police, Campus Security, event organizers, student leaders, campus community members, etc.) over a number of different mediums (i.e. written reports, verbal communication, radio conversations, phone call conversations with 911 dispatch, etc.); student will develop skills to deliver technical information in a concise fashion.

Teamwork—As a First Responder, all students will develop skills to work with others on a small and large scale; students will be required to communicate/work with one or two other teammates while responding to situations, and will work within the larger Responder team while attending training sessions and meetings throughout the year.